

## **Local Commercial DAB Multiplex Reference Offer: Guidance to external parties in communicating with Arqiva (version 1; published 17<sup>th</sup> April 2019)**

### **1. Introduction**

On 17th April 2019, Ofcom published an advertisement inviting applications for a local commercial DAB multiplex licence for the Channel Islands, with a closing date of 17<sup>th</sup> July 2019, and an anticipated award of the licence is from October 2019.

The purpose of this guidance is to provide information to customers, potential licence bidders and other interested parties as to which part of Arqiva they should contact in connection with the local commercial DAB multiplex.

Arqiva's business is regulated in the areas of Network Access (NA)<sup>1</sup> and Managed Transmission Services (MTS)<sup>2</sup> pursuant to the Undertakings.

Arqiva also has to adhere to the Information Security Strategy (ISS) which forms part of and is referred to in paragraph 16 of the Undertakings.

In order to comply with the ISS in the context of the local commercial DAB multiplex Reference Offer, it will be necessary to ensure that confidential information provided by a customer or prospective licence bidder in relation to existing and new transmission agreements is used solely for the purpose for which it was supplied and that Arqiva shall respect at all times the confidentiality of that information. The information must not be passed on to any other business units, departments, subsidiaries or partners of Arqiva for whom such confidential information could provide a competitive advantage.

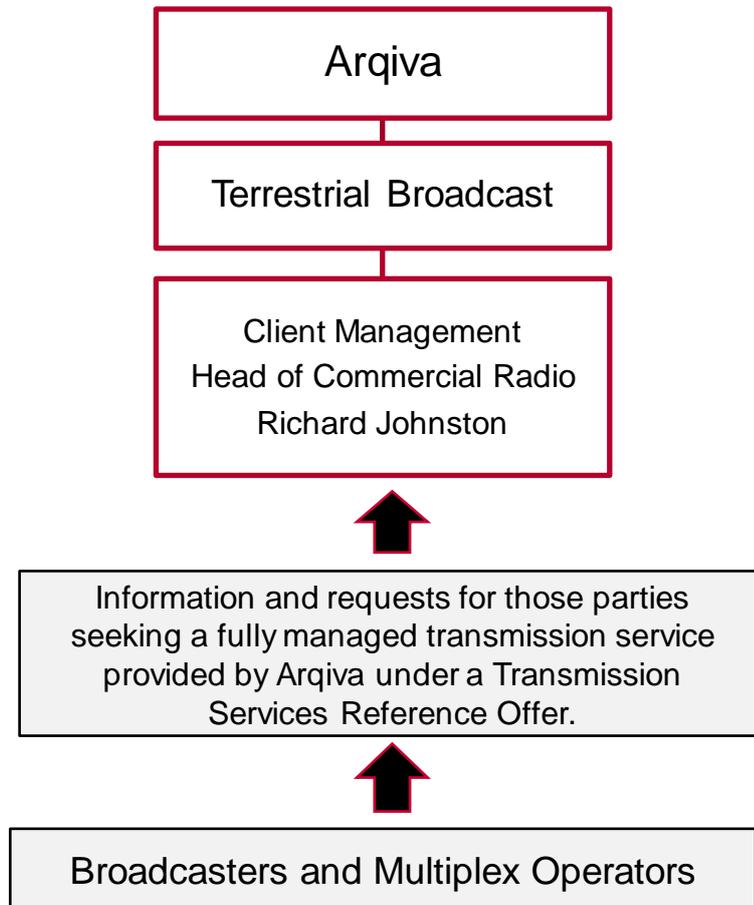
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<sup>1</sup> **Network Access** means the provision of access to the mast and site network and shared or shareable antenna systems acquired, constructed or installed by Arqiva for the purposes of providing analogue and/or digital terrestrial broadcasting transmission services within the United Kingdom to deliver broadcast content to end users as described in the Report (other than in relation to Community Radio Licences, in respect of which no SLC was found); (Source: the Undertakings)

<sup>2</sup> **MTS** means the provision of a managed terrestrial transmission service (comprising a package of services including some or all of network design, procurement and installation of transmitters, network monitoring, quality assurance of the signal and/or maintenance of Transmitter equipment) for the purpose of providing analogue and/or digital terrestrial broadcasting transmission services within the United Kingdom to deliver broadcast content to end users as described in the Report (other than in relation to Community Radio Licences, in respect of which no SLC was found); (Source: The Undertakings)

## 2. Arqiva's structure

The diagram below provides an overview of where the various groups that will be working on the local commercial DAB multiplex related activities sit within Arqiva's structure and highlights the interface points for interested parties.



### **3. Contact Points**

All correspondence and communication with Arqiva in connection with the **Local Commercial DAB Multiplex** Reference Offer should be directed as follows:

- (a) Potential operators of a local commercial DAB multiplex

If your company is a potential operator of a local commercial DAB multiplex, then you may wish to obtain and discuss information relating to Arqiva's broadcast mast network and transmission of broadcast content. The contact details are as follows:

Richard Johnston, Head of Commercial Radio, Client Management  
Email: [richard.johnston@arqiva.com](mailto:richard.johnston@arqiva.com)

### **4. Other Matters**

- (a) Third parties should ensure that communication is established through the appropriate channels referred to in Clause 3 above.